



Humane Society for Greater Nashua

# 2019 ANNUAL REPORT



*Adopt. Rescue. Love.*



## OUR MISSION.

Advocate for and enhance the lives of animals entrusted to our care while educating the community to strengthen the human animal bond.

*The Humane Society for Greater Nashua's Vision Statement describes where we want to be in the near future, as well as providing a level of excitement and motivation. It is the strategic baseline that sketches out our future, how we will look in three to four years time. It captures some of "the dreams" of our organization and when it is fully realized, created a different, vital and much more substantive curriculum of programs and services.*

## OUR VISION.

The Humane Society will demonstrate solid and tangible efforts to educate and engage people of all ages about animal welfare to build the foundation for a healthy and sustainable relationship with their pets.

We will be an organization that enriches the lives of animals while in our care.

We will be an organization that focuses on and achieves solid and dependable financial resources more than adequate to support our mission and our strategies and goals.

Staff members, board members, volunteers and the community at large will be active, welcome and valued contributors across all facets of our activities.

We will be an organization that understands that old wisdom may not always apply to our efforts. When appropriate, we will find new solutions to the issues facing us and become a leader through innovative and comprehensive programs and services.

The Humane Society understands that the value of an animal welfare organization is not measured exclusively by numbers and statistics, but by the lives being both saved and touched and the people discovering the importance of our mission.

*We believe in compassion  
and caring.*



## BOARD OF TRUSTEES

Joan Lehoullier, EdD  
*Board Chair*

Mary Anne Cacciola  
*Vice Chair of the Board*

Brian Rourke, MS, CPA, CIA  
*Treasurer*

Carla Reardon  
*Secretary*

Danielle Archambault  
*Trustee*

Jocelyn Beiswenger, JD  
*Trustee*

Carolyn Cline, MS  
*Trustee*

Jim Friend  
*Trustee*

Nancy Gerardi  
*Trustee*

Jennifer Gureckis, CPA  
*Trustee*

Deniece Johnson, KPA CTP,  
CAP2, CTDI, CCFT  
*Trustee*

Kari Oldach  
*Trustee*

Cheryl Puerling, PsyD  
*Trustee*

Kristin Schepici  
*Trustee*

Kyle Simas  
*Trustee*

Melina Taylor  
*Trustee*

Rhonda Voss  
*Trustee*

Douglas A. Barry, CAE  
*President and CEO*

## STAFF

Douglas A. Barry, CAE  
*President and CEO*

Katie Boyden  
*Director of Community Engagement*

Jessica Carson  
*Director of Administration*

Courtney Delisle  
*Transport Coordinator*

Laurie Dufault  
*Director of Development*

Stephen M. Gentilella, DVM  
*Director of Veterinary Services*

Patti LaRoche  
*Manager of Canine Care*

Becky Longval  
*Director of Animal Care Services*

Chuck Mattia  
*Director of Partnerships  
and Corporate Gifts*

Heather Mills  
*Administrative Associate  
and Proctor Cemetery Coordinator*

Linda Rioux  
*Director of Volunteer Resources*

Paige Simone  
*Receptionist  
and Clinic Scheduling Coordinator*

Christian Trella, CPDT,  
Certified Professional Dog Trainer  
*Manager of Behavior and Training*

Tyler Uebrick  
*Groundskeeper*

## VETERINARY TECHNICIANS

Cristal Cheney

Lindsay DeVito

Kayla Kline

## ANIMAL CARE STAFF

Elyse Birch

Susan Courchesne

K.C. DeCastro

Erika Evans

Sharon Greatorex

Laura Spalt

## VOLUNTEERS

*We're grateful for our  
amazing volunteers that  
generously give their  
time to help our pets and  
advocate for our work  
and mission. Over 200  
volunteers collectively  
donated 22,154 hours  
in 2019!*

*Every pet deserves  
a family.*



TO  
OUR  
DONORS  
AND  
FRIENDS

## STATISTICAL HIGHLIGHTS

	2018	2019
Total Animals Served	2180	2044
HSFN Dogs	822	631
Community Dogs	346	401
HSFN Cats	581	476
Community Cats	352	536

## DOGS

Adoptions	596	411
Spays Done In-House	24	41
Neuters Done In-House	83	32
Return to Owners	188	177
Transferred Out	10	6
Euthanasia for Behavior	16	16
Euthanasia Sickness	15	6
Euthanasia Owner Requested	12	20

## CATS

Adoptions	474	407
Spays Done In-House	183	78
Neuters Done In-House	217	137
Return to Owners	42	42
Transferred Out	6	7
Euthanasia for Behavior	4	1
Euthanasia Sickness	42	32
Euthanized Ferals	0	0
Euthanasia Owner Requested	16	20

## VOLUNTEER HOURS OF SERVICE

Total Number of Hours	22,520	22,154
-----------------------	--------	--------



## LOOKING AHEAD.

*We have restructured our development team to include a new member, Katie Boyden. Ms. Boyden will have the title of Director of Community*

*Engagement and will be working with more community-based organizations to spread the word about our services.*

*Chuck Mattia has been promoted to the Director of Partnerships and Corporate Gifts. He will be working with the business community to promote new sponsorships and corporate gifts to support our efforts.*

*Laurie Dufault will remain the Director of Development and work closely with our donors to increase levels of donations, build monthly donors and seek new grants and foundations for funding.*

*We will continue to study a plan to build two new buildings here on the Humane Society Campus. We are waiting to hear if modifications to the veterinary Practice Act will allow us to offer a full spectrum of low cost services. If so, we will review the potential of creating a new public clinic on our site. We still plan to increase training and day care services. In addition, a separate kennel building would provide additional kennel space for isolating \transports and disease outbreaks.*

*The organization is planning a board and staff retreat this summer. With all of the potential changes coming to our facility, it is time to revisit and expand our Strategic Plan. These retreats offer an opportunity for board and staff to cooperate and plan our immediate future. Many times an outside speaker is necessary for informational updates. We will also typically bring in a facilitator to help provide structure for the day.*

*“Saving one pet won’t change the world, but for that one pet the world will change forever.”*



## OPERATING HIGHLIGHTS 2019

This has been a very remarkable year for the Humane Society for Greater Nashua. Aside from providing humane care services to residents of New England, we were asked to participate in a number of rescues here in New Hampshire.

For well over a year, we partnered with the New Hampshire SPCA and cared for German Shepherds who were rescued from a barn fire in Bristol, New Hampshire. Along with this, we collaborated with the Pope Memorial SPCA to remove 105 Golden and Labrador Retrievers from squalid conditions from a home in Bradford, New Hampshire. Earlier this summer we worked closely with the Police Department to remove rabbits, chickens, guinea pigs and cats from more squalid conditions in an attic room in Hudson. More recently, we rescued rabbits, birds and guinea pigs from an apartment in Nashua while the owner is recuperating in a local health care facility

The Bradford rescue is a story of squalid conditions and recovery for eighty dogs in our facility. HSFN volunteers and staff worked with state and local officials to bring the dogs to our facility. Many of the forty-nine animals we brought here were pregnant. Once here they were cleaned, fed, pampered and began a process of behavioral training and human interaction. Thirty-one puppies were born and many foster families were recruited to help the moms raise the babies.

Once the litters were old enough for adoption, they were spayed, neutered and began a life in their new homes. Adoption lines were common once the news was posted that puppies were available. In fact, one of the newborns traveled to New York to be part of Animal Planet’s Annual Puppy Bowl!

The entire experience will be part of our organization’s history. There are many stories and photos of happy owners and their newly adopted pups. So many people came to the Humane Society to help adopt and rescue both the puppies and adult retrievers. We even offered free behavioral training classes to those owners and their dogs coming from the Bradford rescue to assist in the smooth transition from breeding environment to loving family.

Some of the stories from this rescue will continue to be told for quite some time. A photo history will be compiled to help us document the experience for adopters, the community, volunteers and staff. It will also document the cooperation between the Humane Society for Greater Nashua, local and state officials, community resources and other animal rescue organizations for the purpose of rescuing animals in need.

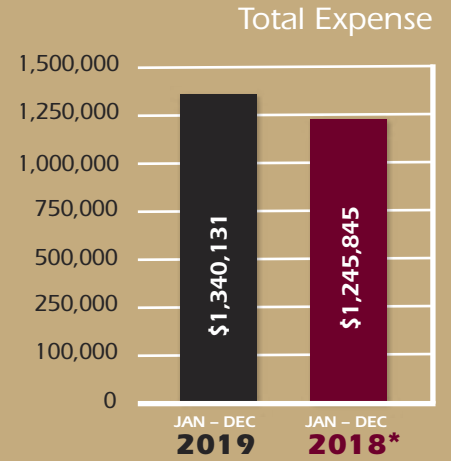
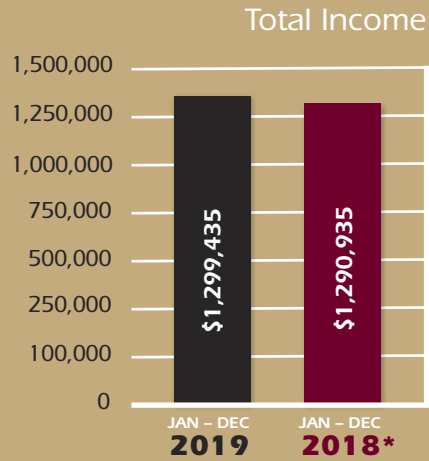
Lastly, our beautiful Commemorative Brick Walkway was installed with many engraved bricks and tributes. It really created a beautiful new entry to our building thanks to all who contributed. For pictures, more information and a link to order a brick yourself, visit [www.hsfh.org/bricks](http://www.hsfh.org/bricks).

*Adopt. Rescue. Love.*

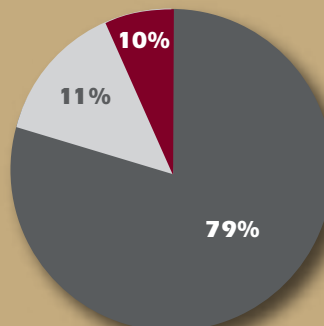
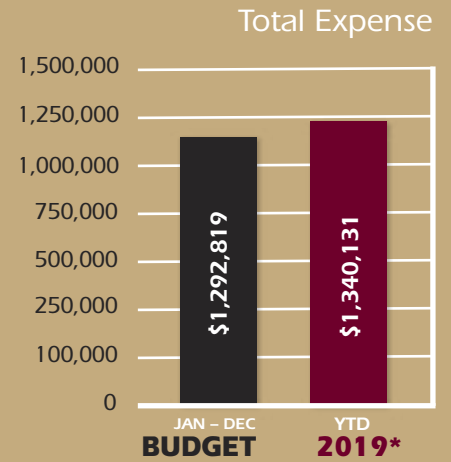
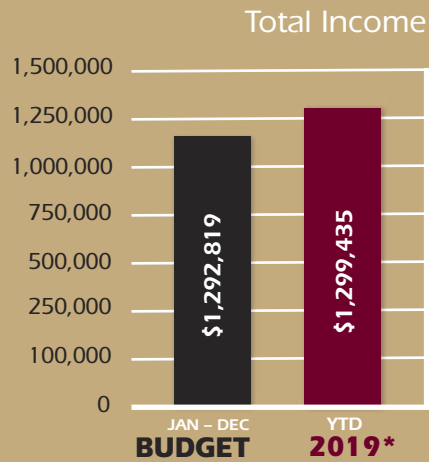


## FINANCIAL HIGHLIGHTS

### PREVIOUS YEAR COMPARISON



### 2019 BUDGET



- PROGRAM
- FUNDRAISING
- ADMINISTRATION

*Graph, at left, represents expense allocation by percent FY 2019.*

\*Unaudited



**NALA**  
*was one of 105  
dogs we helped  
rescue in 2019  
and given a  
new family  
and life.*

On behalf of our pets,  
we thank you,  
for helping us give them  
a second chance  
at a happy  
and healthy life.



**Humane Society**  
for Greater Nashua

Humane Society for Greater Nashua  
24 Ferry Road • Nashua, NH 03064  
603.889.2275  
[www.hsfh.org](http://www.hsfh.org)

