



Humane Society for Greater Nashua

2017

ANNUAL REPORT



Adopt. Rescue. Love.



OUR MISSION.

Advocate for and enhance the lives of animals entrusted to our care while educating the community to strengthen the human animal bond.

The Humane Society for Greater Nashua's Vision Statement describes where we want to be in the near future, as well as providing a level of excitement and motivation. It is the strategic baseline that sketches out our future, how we will look in three to four years time. It captures some of "the dreams" of our organization and when it is fully realized, created a different, vital and much more substantive curriculum of programs and services.

OUR VISION.

The Humane Society will demonstrate solid and tangible efforts to educate and engage people of all ages about animal welfare to build the foundation for a healthy and sustainable relationship with their pets.

We will be an organization that enriches the lives of animals while in our care.

We will be an organization that focuses on and achieves solid and dependable financial resources more than adequate to support our mission and our strategies and goals.

Staff members, board members, volunteers and the community at large will be active, welcome and valued contributors across all facets of our activities.

We will be an organization that understands that old wisdom may not always apply to our efforts. When appropriate, we will find new solutions to the issues facing us and become a leader through innovative and comprehensive programs and services.

The Humane Society understands that the value of an animal welfare organization is not measured exclusively by numbers and statistics, but by the lives being both saved and touched and the people discovering the importance of our mission.

*We believe in
compassion and caring.*



BOARD OF TRUSTEES OFFICERS

Charles Franks, MS
Chairman of the Board

Sarah Murphy, MBA
Vice Chair

Jennifer Gureckis, CPA
Treasurer

Carla Reardon
Secretary

TRUSTEES

Lee Allison

Cheryl Bergman

Alana Choate

Pamela Gustafson, MPH

Susanna Hargreaves, MA

Dorina Lanza, MS, MBA

Joan Lehoulier, EdD

Jana McMillan

Katie Meurin

Cheryl Puerling, PsyD

Leah Upton, CFP, CRC

Kristin Schepici

Ishaan Shandil, MS

Sandy Silva

Rhonda Voss

Scot Weisman

Lisa Zarek, MBA, CPA

STAFF

Douglas A. Barry, CAE
President and CEO

Jessica Carson
Director of Administration

Heather Leach-Steinman
Receptionist

Laurie Dufault
*Director of Development
and Marketing*

Kerry Hildebrand
Manager of Behavior & Training

Patti LaRoche
Manager of Canine Care

Becky Longval
Director of Animal Care Services

Heather Mills
*Administrative Associate &
Proctor Cemetery Coordinator*

Linda Rioux
Director of Volunteer Resources

Karyn Burrirt, DVM
Director of Veterinary Services

Chuck Mattia
*Assistant Director of Development
and Marketing*

VETERINARY TECHNICIANS

Kayla Kline

Cristal Cheney

Angela Hardy

ANIMAL CARE STAFF

Seana Deffely

Erika Evans

Catherine Lang

Maggie McLaughlin

Julie Morgan

Steve Roberto

Courtney Whittaker

GROUNDS/ MAINTENANCE

Justin Kostopulis

VOLUNTEERS

*We're grateful for our
amazing volunteers that
generously give their
time to help our pets and
advocate for our work
and mission. Over 200
volunteers collectively
donated 26,418 hours
in 2017!*

*Every pet deserves
a family.*



TO
OUR
DONORS
AND
FRIENDS

STATISTICAL HIGHLIGHTS

	2016	2017
Total Animals Served	3194	2409*
HSFN Dogs	859	816
Community Dogs	807	434
HSFN Cats	753	641
Community Cats	691	434

DOGS

Adoptions	641	571
Spays Done In-House	23	22
Neuters Done In-House	77	85
Return to Owner	177	182
Transferred Out	5	7
Euthanasia Behavior	15	27
Euthanasia Sick	13	15
Euthanasia Owner Requested	30	11

CATS

Adoptions	570	517
Spays Done In-House	266	241
Neuters Done In-House	316	249
Return to Owner	42	34
Transferred Out	8	9
Euthanasia Behavior	24	5
Euthanasia Sick	78	37
Euthanasia Feral	0	0
Euthanasia Owner Requested	45	15

VOLUNTEER HOURS OF SERVICE

Total Number of Hours	20,505	26,418
-----------------------	--------	--------

**See page 5 (Operating Highlights) to understand the reasons for this decrease.*



“Saving one pet won’t change the world, but for that one pet the world will change forever.”



LOOKING AHEAD.

We will continue to move forward with our plans to expand adoption services, low cost treatment and care.

Additionally, an organizational Assessment is planned for the spring of 2018. An outside consultant will evaluate every part of our organization and provide us with a written report. The findings will help us address areas needing improvement and also highlight areas where we are doing it right. This activity will lead us into a strategic planning session this summer to guide our efforts and growth over the next few years.

With our involvement in the New Hampshire Federation of Humane Organizations, more action will be taken to advance animal related legislation. Many large group animal cruelty cases were uncovered in our state in 2017, and the cost to care for multiple animals during the judicial process is typically a burden to non-profit shelters. Efforts are underway to pass “cost of care” legislation requiring owners to cover the cost of their animals care during court cases.

*Lastly, in 2018 we’ll kick off our campaign to sell engraved bricks for our **Commemorative Walkway** coming next year. The front entranceway of HSFN will be transformed to honor the beloved pets and dedicated humans who support humane care in our communities.*

You can honor a loved one, showcase your love for your pet, or memorialize a beloved person or pet with an engraved brick paver.

For more details or to order, visit hsfn.org/bricks.

OPERATING HIGHLIGHTS.

2017 was a year of change for the Humane Society for Greater Nashua (HSFN). The early spring resignation of our Shelter Veterinarian caused us to lose much needed revenue from both community and adoption services. We found that most of our activities, notably intake of transport animals and our community clinics, were deeply impacted for a few months due to the lack of a full-time Shelter Veterinarian. We were forced to outsource many of our surgical cases and reduce the number of animals transported into our facility. This cost us from both an income and expense perspective. In June we were able to hire a new Veterinarian, Karyn Burritt, DVM, and slowly began implementing a full schedule of veterinary surgeries, our low cost community clinics and transport services.

The country experienced recurring natural disasters this past year. Thankfully, we were able to assist many affected animals through our partnership with both Texas and Puerto Rico rescue organizations. Animals were brought from crowded shelters in these areas to us in New Hampshire for care and adoption. Thanks to the many individuals and families in New England who gave all of these animals their forever homes.

Thanks to a very generous family here in Nashua, in the summer of 2017 we were able to obtain some much needed new veterinary technology and equipment. This past year we purchased and installed a new digital dental x-ray machine. We now have the ability to properly visualize an animal’s dental profile pre and post surgery and extractions.

We also continue to accept “special needs” animals here at the Humane Society. We are fortunate to have the resources necessary, thanks to our generous donors, to provide care and surgical support for many of these beautiful animals. Multiple eye surgeries, orthopedic repairs and other medical needs were provided to a number of HSFN cats and dogs in 2017. Over \$30,000 worth of special surgeries were completed this past year!

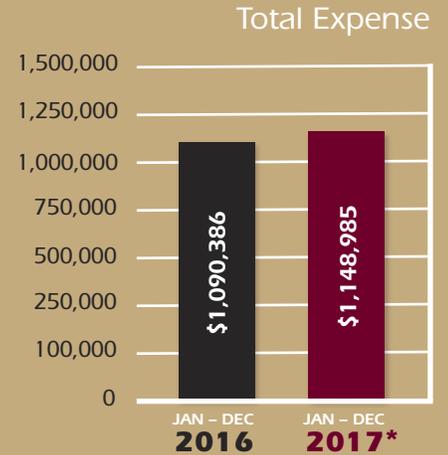
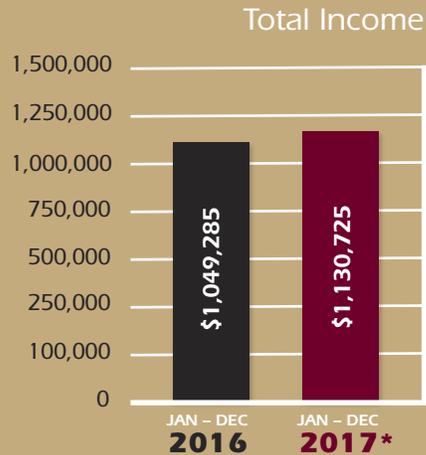
Lastly, thanks to the Red Acre Foundation, we were able to purchase a new mowing and snow blowing tractor. It was needed to better maintain our property here at 24 Ferry Road for the safety of our adopters, dogs and dog walking volunteers who use our trails and grounds all year long.

Adopt. Rescue. Love.

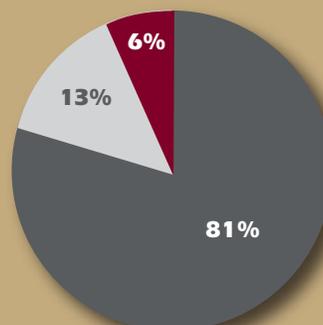
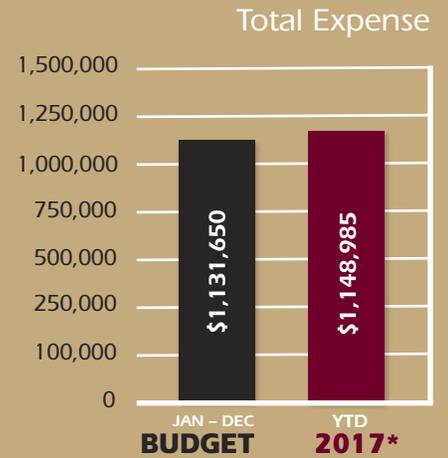
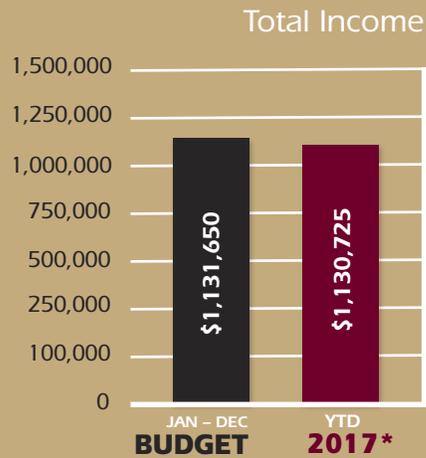



**FINANCIAL
HIGHLIGHTS**

PREVIOUS YEAR COMPARISON



2017 BUDGET



- PROGRAM
- FUNDRAISING
- ADMINISTRATION

Graph, at left, represents expense allocation by percent FY 2017.

*Unaudited



Humane Society
for Greater Nashua

Humane Society for Greater Nashua
24 Ferry Road • Nashua, NH 03064
603.889.2275
www.hsfh.org